

QUALITY POLICY



Our Commitment to Quality

We are:

Committed to providing our customers innovative pipe systems, integrated service solutions and superior product quality through strong supplier partnerships and by focusing on the continuous improvement our products and services.

We will:

- Comply with all relevant product regulatory and compliance requirements
- Manage product quality and business risks by applying the most reliable controls practicable
- Empower all team members to work within our continuous improvement systems and processes
- Communicate our approach & performance to our stakeholders

We will achieve this by:

- Prioritising our efforts based on risk assessments of our entire range of business activities
- Integrating product quality and compliance considerations into decision making (including material and component procurement, and product & manufacturing process design)
- Fostering a proactive culture of continuous improvement and innovation
- Analysing all product and service non-conformance issues to understand the causes, and acting to prevent recurrence

To enable these efforts, we will:

- Put in place – and continually improve – a management system, aligned with ISO 9001, including risk management and internal audits based on industry best practice
- Develop the capabilities of our employees and ensure accountability for behaviour
- Maintain a network of quality champions and professionals to support application of this policy

Mike MacDonald

**Managing Director
Aliaxis New Zealand**

Next Review: 30 September 2025

OUR BRANDS

